

Follow-up After Emergency Department Visit for Substance Use (FUA)

2025

Members ages 13 and older

COMMERCIAL | MEDICARE | MEDICAID

Measure definition

Members who visited the emergency department (ED) **with** a principal diagnosis of substance use disorder (SUD) **or** any diagnosis of drug overdose, for which there was follow-up

Two rates are reported:

1. Follow-up visit within 30 days of ED visit (**31 total days**)
 2. Follow-up within 7 days of ED visit (**8 total days**)
- Eligible ED visits between January 1 through December 1 of measurement year
 - If member has more than 1 ED visit in a 31-day period, include only the first eligible ED visit
 - Exclude ED visits that result in an inpatient stay
 - Exclude ED visits followed by residential treatment on date of ED visit or within the 30 days after ED visit
 - Any of the following meet criteria for residential treatment:
 - Residential behavioral health treatment
 - Psychiatric residential treatment center
 - Residential substance abuse treatment facility
 - Residential program detoxification



Medical record requirements

- Member legal name and date of birth
- Provider/practice identifier
- Provider Business Group (PBG) name and number
- Date of service (DOS)
- Applicable lab/test results and date collected



Commonly used claim codes*

(Not all-inclusive)

- Alcohol use, unspecified, uncomplicated: **F10.90**
- Opioid use, unspecified, uncomplicated: **F11.90**
- Cannabis use, unspecified, uncomplicated: **F12.90**
- Substance use disorder services: **99408, 00409**
- Telephone visit: **98967, 98968, 99441**

Medical record submission methods may not be applicable to all plan types.
For more details, you can reach out to your HEDIS plan representative.

Required exclusions (Other exclusions may also apply)

- Members who use hospice services **or** elect to use hospice services anytime during the measurement year
- Members who died anytime during the measurement year

Insights and recommendations

- Educate member on importance of a follow-up visit within 7 days, but no later than 30 days of ED visit
- Use a telehealth visit, e-visit or virtual check-in with a mental health provider when appropriate
- Remember pharmacotherapy dispensing and medication treatment events meet follow-up criteria
- Encourage member to bring their discharge paperwork to their first appointment
- Provide reminder calls to confirm appointments
- Identify and address any barriers members may have with keeping appointments, such as transportation, location and appointment time
- Use the same diagnosis for SUD at each follow-up visit (a non-substance diagnosis code will not fulfill this measure)
- Remind member of the importance of treatment adherence
- Evaluate member's medication regimen, considering presence/absence of side effects, etc.
- Provide crisis intervention options, including specific contact information, facilities, etc.
- Refer members to a provider who specializes in treating SUD
- Coordinate care between behavioral health and primary care physicians (PCPs) by:
 - Sharing progress notes and updates
 - Including diagnosis for substance use
 - Reaching out to members who cancel appointments and helping them reschedule as soon as possible

*FOR COMMONLY USED CODES: Not a comprehensive list of codes.

For measures that require claims data only, we cannot accept supplemental data sources such as data feeds and medical record collection methods.

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