

# Important information

RE: Vision claims and coding guide

**Aetna Better Health® of Oklahoma & EyeMed**



Aetna Better Health®  
of Oklahoma

Greetings provider partner,

When billing for vision services, providers must determine whether to bill EyeMed or Aetna Better Health based on the following criteria:

- **Bill EyeMed:** For comprehensive routine exams focused on eye wellness and prescription needs (using routine primary diagnosis).
- **Bill Aetna Better Health:** For eye exams related to medical conditions (using medical primary diagnosis).

**Note:** If refraction is performed during a medical exam visit, bill refraction to Aetna Better Health along with the medical exam.

## Key billing codes for EyeMed

Routine exam codes (EyeMed)

CPT code	Description	Notes
92002	Intermediate	Dx determines routine vs medical
92004	Comprehensive	Dx determines routine vs medical
92012	Intermediate	Dx determines routine vs medical
92014	Comprehensive	Dx determines routine vs medical

Common material codes

CPT code	Description	Notes
V2020	Frame	Standard
V2025	Frame, Deluxe	Medically necessary only
V2100-V2114	Single Vision Lens	Various powers
V2200-V2214	Bifocal Lens	Various types
V2300-V2313	Trifocal Lens	Medically necessary only

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For questions call the provider services team at:

Toll Free: **1-844-365-4385**  
**ABHOKProvider**  
**Engagement@aetna.com**

This provider update has been sent to:

Provider type(s) -

- ☒ Specialist providers
- ☒ Ancillary
- ☒ Other - FQHCs & Indian Health Clinics that offer vision services, Optometrists & Ophthalmologists

Line of business:

- ☒ SoonerSelect

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## Key billing codes for EyeMed continued

### Contact lens codes

CPT code	Description	Notes
92071	Fitting - ocular surface disease	Medically necessary only
92072	Fitting - keratoconus	Medically necessary only
92310	Fitting - corneal lens	Medically necessary only
V2500-V2523	Contact Lens Materials	Medically necessary only

## Common routine vision diagnosis codes

The following ICD-10 codes should be used for routine vision care billed to EyeMed:

- **H52.0** - Hypermetropia
- **H52.1** - Myopia
- **H52.2** - Astigmatism
- **H52.4** - Presbyopia
- **Z01.00** - Eye exam without abnormal findings
- **Z01.01** - Eye exam with abnormal findings

## Important notes

1. No referral is required for Aetna Better Health members to see an in-network vision provider.
2. Providers must be contracted with EyeMed to provide routine vision services.
3. When billing for medical conditions, use appropriate medical diagnosis codes and bill to Aetna Better Health.
4. Many specialty lenses and materials require medical necessity documentation.

## Contact information

EyeMed provider services: **1-844-844-0908 (TTY: 711)**, Monday-Friday, 8 AM to 5 PM CT

Provider contracting: <https://provider-relations-forms.eyemedonline.com/EyeMed/NewProvider>

Provider resources: <https://www.eyemedinfofocus.com/abhok/>

Aetna provider engagement: [ABHOKproviderengagement@aetna.com](mailto:ABHOKproviderengagement@aetna.com)

Be well,

Aetna Better Health® of Oklahoma