

Important information from Aetna Better Health® of Oklahoma

Shared decision making aids

Greetings provider partner,

The information below gives you and overview of new information to support members.

Important details:

Shared decision-making aids are communication tools used as a way for providers and members to make informed health care decisions based on what is important to the member.

They do not replace physician guidance but are intended to help complement the discussions between members and physicians on treatment decisions.

Evidence-based aids that provide information about treatment options, lifestyle changes, and outcomes can be found online by visiting the provider website at:

[AetnaBetterHealth.com/Oklahoma/Providers/Materials-forms](https://www.aetna.com/betterhealth/oklahoma/providers/materials-forms)

Members can be referred to the complex case management program from a variety of sources, including our medical management programs, discharge planners, members, caregivers, and providers.

For questions regarding this communication or to refer a member to case management, please contact our Provider Relations Department at:

ABHOKProviderEngagement@Aetna.com or toll free by phone at **1-844-365-4385**.

Sincerely,



Aetna Better Health®
of Oklahoma

Your 2025 checklist

Have you updated your W9 for 2025?

Is your office location(s), phone number, email, fax and website URL up to date in our database?

Do you offer telehealth services?

Would you prefer to receive these notices via email rather than fax?

This provider update has been sent to:

Provider type(s) -

- ☒ IPA/Medical groups
- ☒ Primary care providers
- ☒ Specialist providers
- ☒ Hospitals
- ☒ Ancillary
- ☒ SNF
- ☒ DME
- ☒ Home health
- ☒ Other

Line of business

- ☒ SoonerSelect