

Important information



Aetna Better Health®
of Oklahoma

RE: Provider renewal/recertification requirement

Date: June 6, 2025

To: All Aetna Better Health® of Oklahoma Provider Partners

From: Aetna Better Health Provider Relations

RE: Mandatory OHCA Provider Recertification

Dear valued provider partner,

Action required

All providers must complete their recertification with OHCA if they have not done so in 2025 **immediately**. Failure to update your recertification with OHCA will result in **termination of your contract with both OHCA and Aetna Better Health**.

Next steps

1. Review your current certification status with OHCA
2. Complete all necessary recertification requirements
3. Submit your recertification documentation to OHCA before the deadline
4. Retain confirmation of your recertification submission

For questions regarding this communication email:

ABHOKProviderEngagement@Aetna.com

Thank you for your continued partnership in providing quality healthcare services to our members. We value your participation in our network and appreciate your prompt attention to this important requirement.

Sincerely,
Provider relations department

Connect with us

Has your office relocated or changed a fax or phone number lately?

Do you offer telehealth services?

Would you prefer to receive the notices via email rather than fax?

For questions call the provider services team at:

Toll Free: **1-844-365-4385**
ABHOKProviderEngagement@Aetna.com

This provider update has been sent to:

Provider type(s) -

- ☒ IPA/Medical groups
- ☒ Primary care providers
- ☒ Specialist providers

Line of business:

- ☒ SoonerSelect

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