

Important information

RE: Provider Data & Provider Rosters Matching OHCA



Aetna Better Health®
of Oklahoma

Greetings valued provider partner,

This is a critical reminder about provider data alignment with OHCA's state file.

Aetna Better Health® of Oklahoma is issuing this important reminder regarding your provider roster information.

ACTION REQUIRED: All providers must ensure their roster information is accurately aligned with OHCA's state file. This alignment is critical for proper claims processing and payment.

IMPORTANT PROCESS REMINDER:

- All provider data must first be updated with OHCA
- Only after OHCA updates are complete should data be submitted to Aetna Better Health
- Misaligned data may result in claims processing delays or denials

This process ensures seamless claims adjudication and helps avoid unnecessary payment delays.

For questions regarding this communication, please contact provider relations at ABHOKProviderEngagement@AETNA.com

Be well,
Aetna Better Health® of Oklahoma

Connect with us

Has your office relocated or changed a fax or phone number lately?

Do you offer telehealth services?

Would you prefer to receive the notices via email rather than fax?

For questions call the provider services team at:
1-844-365-4385 (toll-free)
ABHOKProviderEngagement@aetna.com

This provider update has been sent to:

Provider type(s) -

- ☒ IPA/Medical groups
- ☒ Primary care providers
- ☒ Specialist providers
- ☒ Hospital
- ☒ Ancillary
- ☒ SNF
- ☒ DME
- ☒ Home health
- ☒ Other

Line of business:

- ☒ SoonerSelect

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