

**Aetna Better Health® of Michigan**

2 Towne Square Suite #275  
Southfield, MI 48076  
1-866-316-3784



**Culturally Sensitive Training Available to all Providers!**

Aetna offers continuing education opportunities for our network providers through a partnership with CME Outfitters. Courses can be found on our provider website: <https://www.cmeoutfitters.com/cvs-health-dei-education-hub/>. The most popular courses include:

- Implicit Bias and Association Training
- Assessment of Food Insecurity Training
- Clinician Guide to Implementing Gender Neutral Terminology
- Clinician Guide to Understanding Pronouns
- How to be a good LGBTQIA Ally (SOGIE)
- CDC's Health Equity Guiding Principles
- Cultural Humility and Cultural Competence

Additionally, Providers can use the SHOARS webpage developed and maintained by the Michigan Department of Health and Human Services (MDHHS). SHOARS can be accessed through the MiLogin portal. Once logged in, providers will see training opportunities to help serve and improve the delivery of services for Michiganders at risk of or living with HIV and STIs. As a reminder, MDHHS also maintains a provider website with up-to-date information and best practices on how to serve our HIV/Aids population. That information can be found: [www.michigan.gov/mdhhs/keep-mi-healthy/chronicdiseases/hivsti/prep/provider-resources](http://www.michigan.gov/mdhhs/keep-mi-healthy/chronicdiseases/hivsti/prep/provider-resources). You will find everything from brochures for members and CDC Guidelines for Prescribing PrEP to Michigan PrEP Series Trainings.

Regards,  
Provider Experience  
Aetna Better Health of MI