



## Aetna Better Health® of Illinois Policy

Policy Name:	Removal of Impacted Cerumen	Page:	1 of 1
Department:	Medical Policy & Program Solutions	Policy Number:	XXXX.XX
Subsection:		Effective Date:	12/01/2020
Applies to:	■ Medicaid Health Plan		

### **PURPOSE:**

Per Aetna Better Health of Illinois' policy, which is based on AMA CPT and HCPCS Level II manuals, the removal of impacted cerumen is only medically necessary when reported with a diagnosis of impacted cerumen.

### **STATEMENT OF OBJECTIVE:**

The removal of impacted cerumen is payable when reported with a diagnosis of impacted cerumen. If the cerumen is not impacted, the appropriate Evaluation and Management service code applies.

### **DEFINITIONS:**

E&M	Evaluation and Management coding is a medical coding process in support of medical billing. Practicing health care providers in the United States must use E/M coding to be reimbursed by Medicare, Medicaid programs, or private insurance for patient encounters.
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### **LEGAL/CONTRACT REFERENCE:**

N/A

Aetna Better Health

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Kimberly Foltz  
Interim Chief Executive Officer

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Chief Operations Officer

Review/Revision History	
Reviewed	08/2025